

DECISION SESSION - EXECUTIVE MEMBER FOR HOUSING AND SAFER NEIGHBOURHOODS

MONDAY, 21 MARCH 2016

DECISIONS

Set out below is a summary of the decisions taken at the meeting of the Decision Session Executive Member for Housing and Safer Neighbourhoods held on Monday, 21 March 2016. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

Members are reminded that, should they wish to call in a decision, notice must be given to Democracy Support Group no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Catherine Clarke and Louise Cook.

4. RESULTS OF THE ANNUAL TENANT SATISFACTION SURVEY

Resolved:

- (i) That the results of the 2015/16 Tenant Satisfaction Survey be considered and the officer comments regarding future actions be noted.
- (ii) That a Tenant Satisfaction Survey for 2016/17 be run.

Reason: To ensure that the Council has up to date information regarding customer satisfaction, enabling landlord and building services to target resources and improvements to those services prioritised by customers.

5. AMENDMENTS TO THE PRIVATE SECTOR ASSISTANCE POLICY - THE INTRODUCTION OF AN ENERGY REPAYMENT LOAN

Resolved:

- (i) That the development of the loan product to tackle fuel poverty be noted.
- (ii) That Option 1, to amend the Private Sector Assistance Policy and introduce a new Energy Repayment Loan product, be agreed.

Reason: The new evidence base from the Building Research Establishment found that, although fuel poverty levels in the City were generally below the national and regional average, there were certain Wards which were found to be higher.